



ALL YOURS

An illustration of a globe made of colorful puzzle pieces (green, blue, orange, red). Four stylized human figures in red, orange, blue, and green are holding the globe from different angles, symbolizing global unity and shared responsibility.

Dr Lal Path Labs

India's leading and most reputed diagnostic chain

www.lalpathlabs.com

Form the editor's desk

To know is to feel and to hit upon the realization to outgrow and outperform and to overcome the set limits that hold us back. With a pristine purpose of presenting all that transpired in LPL over the recent past and to share the creative impulse of our employees, we are pleased to announce the next issue of our magazine, "All Yours". This is to help our readers embark upon the bandwagon of information and sharing. I am pretty hopeful that the reading would be rewarding to the readers.

I am thankful to all the contributors for their valuable contribution in making this issue of the magazine possible and also to Mr. Roopak Vasishtha for his unstinting support, valuable insights and encouragement.

We dedicate this issue of the magazine to all stakeholders of LPL who have directly or indirectly facilitated to achieve newer heights at LPL consistently and to Late Rahul Roach who will always be fondly remembered a beloved LPL family member.

Power of Now



If you have hard work to do, do it now. Today the Skies are clear and blue.

Tomorrow clouds may come in view. Tomorrow is not for you; do it now.

If you have a song to sing, sing it now. Let the notes of gladness ring clear as song of bird in spring. Let every day bring some music. Sing it now.

If you have kind words to say, say them now. Tomorrow may not come your way. Loved ones will not always stay; say them now.

If you have a smile to show, show it now. Make hearts happy. Let the friends around you know the love you have before they go; show it now.

Kuldeep Rawat, HR Deptt.

The Empty Soap box

One of the most memorable case studies on Japanese management was the case of the empty soapbox, which happened in one of Japan's biggest cosmetics companies. The company received a complaint that a consumer had bought a soapbox that was empty. Immediately the authorities isolated the problem to the assembly line, which transported all the packaged boxes of soap to the delivery department. For some reason, one soapbox went through the assembly line empty. Management asked its engineers to solve the problem. Post-haste, the engineers worked hard to devise an X-ray machine with high-resolution monitors manned by two people to watch all the soap boxes that passed through the line to make sure they were not empty. No doubt, they worked hard and they worked fast but they spent a *Whoopee* amount to do so.

But when a rank-and-file employee in a small company was posed with the same problem, he did not get into complications of X-rays, etc., but instead came out with another solution. He bought a strong industrial electric fan and pointed it at the assembly line. He switched the fan on, and as each soapbox passed the fan, it simply blew the empty boxes out of the line.

Moral: Generally on arrival of a problem, the tendency of the mind is to think of complicated solutions whereas the solution is just common sense and simple if the problem is understood from its ultimate root. Out-of-the-box thinking is always more effective.

Shalindra Kendki

Be Successful

Success is the aim of modern life. 'Be Successful' is its motto. All human beings want to be successful. A greater part of our life is spent in preparation for success and nearly the entire later part for the achievement of success. We all want to 'Be Successful' Success is today's buzz word.

The Success Guru's success formula, success secret and success mantra is very simple have a haunting desire for success, have a single paramount goal in life, acquire the perfect knowledge and skills for success in your chosen field, have a fool-proof plan, have faith in yourself, create a group of successful or knowledgeable persons around you, work hard, have self-discipline, be good to others and direct all your energies to your success.

Success contributes a great lot to happiness. A successful person is self-satisfied. He has usually name and fame, comforts, respect, authority, and easy life. However, the road to success is paved with hard work, sometimes failures, heart breaks, and bitterness. Happiness mantra can help us here. Happy people are generally successful also; but successful persons may not necessarily be happy too.

But don't forget, the real success is in giving and sharing success, helping and assisting others to be successful and loving and caring for those who have not been successful.

Make others successful and you will Be Successful!

Sohelmomin

My Experiences In LPL SDA

I joined Dr Lal PathLabs in Feb 2012, as a COL SDA. The name Dr Lal PathLabs echoed these thoughts in me.

Like the bounteous Ocean you epitomize magnificence, disseminating the discerning,

Like the thundering cataract, you epitomize awesome Dynamism,

To cleave through rocks of obstructions,

Like the soaring Dove, you epitomize the liberated human spirit, Iridescent and illuminating,

The divine within us.

My introduction to the HR was done by Mr. Roopak Vashistha, whose thoughts were very motivating and eye opening. According to him every COLs energy, capability and knowledge needed to be unraveled, to enable him/her to scale their optimum heights. A COL, growing with self esteem and confidence will be truly liberated to build a harmonious Organisation. They will be the thinkers, creators and path breakers. For us in LPL each employee/ COL emerges as a proactive winner.

After my induction in SDA LPL what followed were series of memorable events, to name a few, in the First Lab of the Month held in March 2012, one of SDAs FOE Ms LataMahra was awarded the Best FOE Delhi & NCR. Her award acted like a Catalyst, her actions inspired others to dream more, learn more and become more, than just a leader, be path breakers in their respective field.

Mr. Vijender Singh, Dr Seema Kochhar and others brain child of Monthly Best FOE and Star Performers brought enthusiasm in the Staffs daily routine. What these leaders did was to guide others towards a common goal, creating an environment in which other team members feel actively involved. As leaders they are responsible for a lot, and as we know they are probably the busiest people, however their ideas and thoughts inspired each and every staff of team SDA to prove their worth.

What followed was monthly at least one FOE and Star Performer from SDA Lab.

Scouring a cent percent 100 in the Mystery Audit.

Getting allocates from our Customers uplifted the morale of the Staff.

One such worth mentioning incident is when an elderly patient's mobile phone was stolen by another customer, who happened to be a policeman. This whole act was caught in the CCTV camera footage which was executed by the brain of yet another bright FOE Rakesh Vats.

On handing back the mobile to the patient not only brought appraisal to Rakesh, but also the whole Team SDA. The customer in fact went a step further by mailing to the higher authorities about the good work being done by Team SDA.

The concept of team work here showed the importance to the success of any event. Teamwork and unselfishness create a backbone of a great team.

Each and every such incidence made us all works towards our goal:

ACHIVING EXCELLENCE IN OUR FIELD BY MAKING BOTH OUR EXTERNAL AND INTERNAL CUSTOMERS HAPPY !!!

Dr. Rachna Singh

Our Team Our Pride

Highest level of Integrity:-

Extract from an email by a patient, speaking on the involvement and initiative of team members who make us feel proud .

-----Original Message-----

From: EMAIL HIDDEN

Sent: Monday, January 14, 2013 12:49 PM

To: LpIIndirapuram

Cc: MonaliChaturvedi; Vandana.Lal

Subject: Sincere gratitude

Dear Sir/Madam,

I went to LalPathlabs, Indirapuram, this morning for an X-Ray for my wife. She had to remove her earrings for the X-Ray. I got a call from Mr. Ashok that her earrings were in his custody.

It is indeed heartening to know that there are people who show exemplary honesty, as has been narrated above.

I would also like to thank the entire team led by Dr. Monali for setting new benchmarks in customer care. Everytime I have come to the centre I have gone back with a smile.

My sincere gratitude again for all the help.

Regards,

XYZ - Identity withheld



Farewell pictures of Dr. Col. J. S Panaych and Dr. Subhash Gupta

Sudden Unexpected Loss

You shall always be remembered Rahul



We sadly share that we have suffered recent loss of a very good employee of ours Rahul Roach. We are grieved that we have had a precious person's loss. We pray for his soul.

New Year Celebrations



OUR GREAT TEAM, making it happen every time.
Enjoying a get together to welcome 2013.

Cricket Mania 2012 - 13

Highlights of the Final Match of Dr LalPathLabs Cricket Tournament 2012-13
played on 27th January 2013.



Logistics & Ch. Development Team Beat Sales Stallion Team
And Won The Match By 35 Runs



Cricket Mania 2012 - 13

Man of the Tournament :- Mr. Rajesh Sharma (Logistics & Ch. Development Team)



Best Bowler :- Mr. Chetan Negi (Logistics & Ch. Development Team)



Best Batsman:- Mr. Prashant Bhatt
(Logistics & Ch. Development Team)



Best Wicket Keeper:- Mr. Manoj Sharma
(Logistics & Ch. Development Team)



Cricket Mania 2012 - 13

Champions :- Logistics & Ch. Development Team



Glimpses from the Training Moments

